

2016 City Tracker: Comparison to the most recent national comparators (as at November 2016) and City Tracker 2015

The comparison surveys are:

- Local Government Association national benchmarks for resident satisfaction from June 2016
- Cabinet Office Community Life Survey 2015-16
- Department for Culture, Media & Sport Taking Part Survey 2015-16

Performing better than nationally	City Tracker 2016 (%)	National comparator		City Tracker 2015	
		Results (%)	City Tracker 2016 compared to national	Result (%)	2016 compared to 2015
People agreeing they can influence decisions affecting their local area	47	36	+11	51	-4
People agreeing that it is important that they can influence decision in their local area	79	68	+11	83	-4
Used a library in the last 12 months	43	33	+10	49	-6
Local activism (belong to group that make decision that affect their local area)	18	10	+8	15	+3
Satisfaction with the local area as a place to live	89	82	+7	89	0
Performing at or near national level	City Tracker 2016 (%)	National comparator		City Tracker 2015	
		Results (%)	City Tracker 2016 compared to national	Result (%)	2016 compared to 2015
Attended a museum or gallery in the last 12 months	55	52	+3	61	-6
Agree people pulling together to improve their neighbourhood	70	68	+2	72	-2
Satisfied with road maintenance	43	43	0	46	-3
Agree that people from different backgrounds get on well together	89	89	0	91	-2

Performing at or near national level (continued)	City Tracker 2016 (%)	National comparator		City Tracker 2015	
		Results (%)	City Tracker 2016 compared to national	Results (%)	City Tracker 2016 compared to nation
Satisfied with Library services	61	61	0	66	-5
Feeling safe in your local area after dark	79	79	0	77	+2
Feel strongly they belonging to your neighbourhood	71	71	0	70	+1
Trust in their local council	59	63	-4	59	0
Satisfied with sports & leisure services	60	64	-4	63	-3
Formal volunteering in last 12 month	37	41	-4	39	-2
Satisfied with street cleaning	65	69	-4	66	-1

Performing below the national level	City Tracker 2016 (%)	National comparator		City Tracker 2015	
		Results (%)	City Tracker 2016 compared to national	Result (%)	2016 compared to 2015
Well informed about council services and benefits	57	63	-6	55	+2
Satisfied with pavement maintenance	46	54	-8	48	-2
Satisfied with services for children and young people	40	49	-9	47	-7
The council acting on the concern of local residents	52	61	-9	53	-1
Agree the council provides value for money	39	51	-12	39	0
Satisfied with services for older people	32	45	-13	32	0
Satisfied with waste collection	64	80	-16	64	0