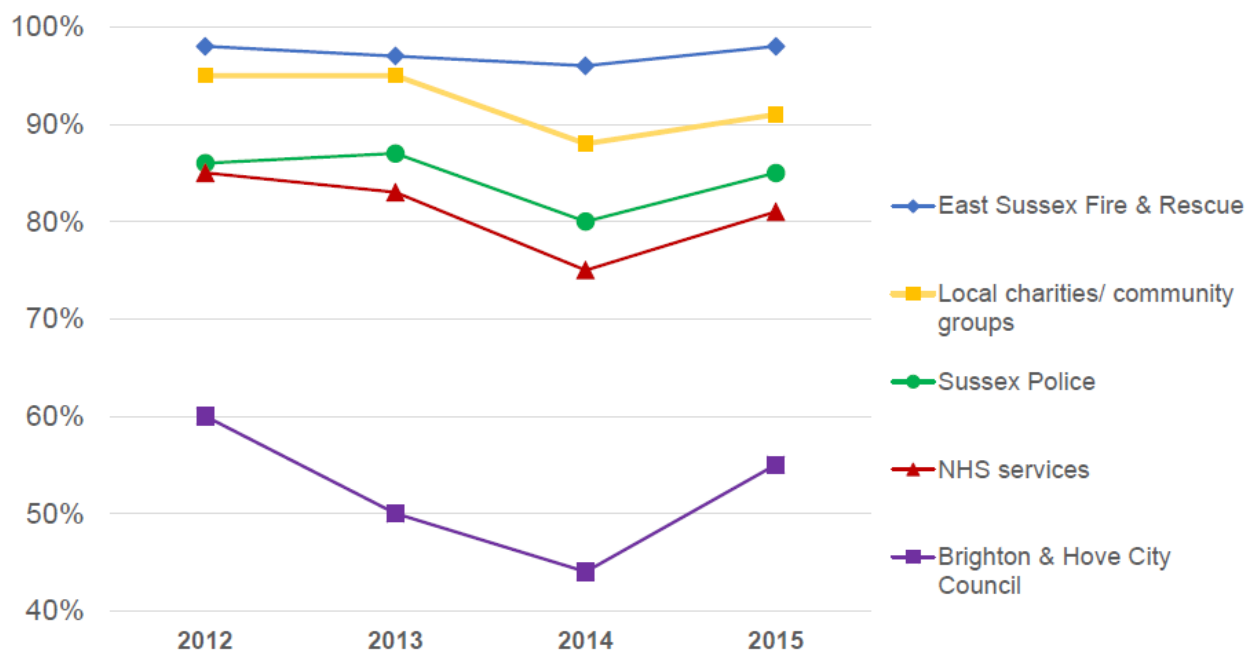


Brighton & Hove City Tracker: Key trends 2012 to 2015

	Year				Percentage point difference	
	2015	2014	2013	2012	2014	2012-13 ¹
Satisfied with Brighton & Hove as a place to live	86%	79%	89%	90%	7	-4
Satisfied with their local area as a place to live	89%	79%	92%	93%	10	-4
Agree that people from different backgrounds get on well together	91%	88%	92%	90%	3	-1
Formal volunteering in last 12 months	39%	35%	34%	38%	4	1
Feel very or fairly strongly they belonging to their neighbourhood	70%	71%	75%	76%	-1	-6
User satisfaction:						
East Sussex Fire and Rescue	100%	95%	98%	96%	5	2
Chemist	95%	90%	97%	95%	5	-2
Charities/community groups	96%	86%	96%	93%	10	-
GP	86%	78%	90%	91%	8	-5
Dentist	86%	74%	87%	79%	12	-1
Hospital	81%	72%	86%	87%	9	-6
Sussex Police	75%	69%	84%	86%	6	-9
Mental health services	61%	40%	72%	72%	1	-11
Council	60%	40%	60%	70%	20	-10

¹ Higher value of 2012 or 2013 taken for comparison

City Tracker: Use of money wisely – percentage of people who agree, 2012-2015



City Tracker: Key trends for specific council services: 2012 to 2015

	Year				Percentage point difference	
	2015	2014	2013	2012	2014	2012-13
Trust in the council	59%	52%			7	
Agree the council acts on local resident's concerns	53%	45%			8	
Satisfied with road safety on the street where they live	75%	58%	74%	73%	17	1
Agree that council is good at collecting refuse	63%	36%	75%	89%	27	-26
Agree that the council is good at collecting recycling	67%	44%	74%	86%	23	-19
Satisfied with arts and culture	75%	62%			13	
Satisfied with sports and leisure services	63%	50%			13	
Satisfied with the seafront	72%	61%			11	
Satisfied with parks and open spaces	86%	71%	91%	89%	15	-5

City Tracker 2015: Results compared to the most recent national comparators

Performing better the average	City Tracker 2015	National comparator	Percentage point(s) difference
People agreeing they can influence decisions affecting their local area	51%	35%	+16
Agree people pulling together to improve their neighbourhood	72%	63%	+9
Local activism (belong to group that make decision that affect their local area)	15%	8%	+7
Satisfaction with the local area as a place to live	89%	82%	+7
Agree that people from different backgrounds get on well together	91%	86%	+5
Satisfied with road maintenance	46%	39%	+7

Performing at or near average	City Tracker 2015	National comparator	Percentage points difference
Feeling unsafe in local area after dark	11%	10%	+1
Satisfied with library services	66%	62%	+4
Trust in their local council	59%	58%	+1
Satisfied with sports & leisure services	63%	62%	+1
Satisfied with services for children and young people	47%	47%	0
Feel very or fairly strongly they belonging to their neighbourhood	70%	72%	-2
Formal volunteering in last 12 months	39%	42%	-3

Performing worse than average	City Tracker 2015	National comparator	Percentage points difference
Satisfied with waste collection	64%	77%	-13
Satisfied with services for older people	32%	45%	-13
Agree the council provides value for money	39%	51%	-12
The council acting on the concern of local residents	53%	59%	-6
Well informed about council services and benefits	55%	61%	-6
Satisfied with street cleaning	66%	72%	-6
Satisfied with pavement maintenance	48%	54%	-6

City Tracker 2015 differences to average: Thinking about the next year, how much do you agree or disagree you will have enough money, after housing cost, to meet basic living costs? Strongly or tend to disagree: average =23%, n=1,003

