This course will help you to:

• Work effectively with communities
• Produce and deliver your own work plan to develop your role with the community
• Support other team members to engage with residents

“Great to dedicate some time to areas of work we are ‘expected to know’ but had previously not had any formal advice from community engagement specialists”

“Good mixture of practicals and discussion”

“Practical relevant discussions, topics and action plans”

“It gave me a framework when working with groups in the future”

Courses open to council staff, volunteers, community and voluntary sector groups and other partners

Cost per delegate

• Council staff – Paid for by BHCC Corporate Learning & Development Team
• £50 Other Public Sector
• £35 Large community or voluntary sector organisation (income over £35k per annum)
• £15 small community group representative (income up to £35k per annum)
Community engagement training

Aims of the training

The aim of this training is to introduce participants to the concepts of community engagement and to provide information and examples of good practice directly relevant to their own roles. The training comes directly from the Community Engagement Framework (December 2008) which seeks to:

“Develop a cross sector training and development programme targeted at residents, community groups, ‘front line’ workers, managers, policy makers, businesses and councillors on how to achieve high quality community engagement.”

The training is delivered over three full days. At the end of the training participants will be able to:

• Explain what a community is
• Explain what neighbourhood decision making is and how communities can be empowered through this approach
• Describe the benefits of engagement with communities for their role
• Outline how to make initial contact with residents in the community
• Devise a plan to identify the needs and interests of a community known to them
• Produce a personal action plan to develop community engagement
• Reflect on the implementation of the group’s personal action plans
• Make suggestions for the development of the action plans

“Being engaged supports the wellbeing of the community and encourages others to make it a better place to live.”

Quote from the consultation on the Community Engagement Framework

“It’s important that you are involved in the decisions that will affect you – engagement should happen at lots of different levels and be broad ranging.”

Quote from the consultation on the Community Engagement Framework