

Title: Partnership Feedback from across the Brighton & Hove Strategic Partnership

Author(s): Various

Name	City Engagement Partnership (CEP)
Date of meeting	Thursday 6 th December 2012
Date of next meeting	Thursday 7 th March 2013
1	<p>City Engagement Calendar - mapping of city-wide engagement activity carried out by all partners. On behalf of CEP, Simon Newell Head of Partnerships has sent out a request for partners to report on the outcomes of engagement activity undertaken over the last 6 months and to also report on any planned activity for the next 6 months until July. CEP uses this information to ensure that we all engage with local communities, businesses and interest groups in the most efficient and effective way. In turn, we may be able to better coordinate planned activity, identify any possible duplication and learn from the findings of engagement activity. The current calendar can be seen here: http://www.bandhsp.co.uk/index.cfm?request=c1270734</p>
2	<p>Learning theme: Engaging People in a difficult issue - Max Woodford from the Major Projects Team presented their consultation process for engaging people in choosing a fixed traveller site. Points of learning included:</p> <ul style="list-style-type: none"> • Having a robust process for managing messages and not pre-judging the outcome • Different types of consultation were carried out with the different groups involved • Also used questionnaires and the Consultation Portal and connected with relevant Local Actions Teams (LATs) • Put adverts in Community Newsletters and used on-line communications • Used experts to help and learnt about issues from experts first (Friends, Families and Travellers, Traveller Liaison Team and the Housing Department) • Used the Communities and Equalities Team to support workshops and to advise about using the standards in the Community Engagement Framework • Were flexible in workshops in dealing with people wanting a different question to be asked and gave people a chance to say what they wanted to say • Coming at it not from a point of wanting to change people's minds but wanting people to inform what they were doing • Keeping the consultation open and on-going with the traveller community (through the Traveller Liaison Team) • Being aware that consultation can be resource intensive, for example, having one facilitator per table at events. But recognising that one to one contact was important

